

## NOTICE TO CUSTOMERS

Dear Customer:

BFI is offering a new two year contract to its small containerized solid waste hauling customers with service locations in [insert market here]. In most cases, this new contract will have terms that are more advantageous to customers than their current contracts. This new contract has the following features:

- an initial term of no longer than 2 years (unless you request a longer term);
- a renewal term of 1 year;
- at the end of your initial term, you may take no action and your contract will renew or you may choose not to renew by giving us notice at any time up to 30 days prior to the end of the initial term;
- if you request a contract with a term longer than 2 years, you can cancel that contract by giving us notice at any time up to 30 days prior to the end of the first 2 years;
- you can choose to terminate the contract at any other time, but you will be required to pay, as liquidated damages, no more than 3 times the greater of your prior monthly or average monthly charge, but if you have been a customer continuously for more than 1 year, the liquidated damages would be reduced to 2 times the greater of your prior monthly or average monthly charge;
- you will be able to choose on the contract which specific types of waste hauling services you would like us to perform.

On or before the termination date of your existing service contract, BFI will offer you continued service under the new contract. BUT AS AN EXISTING CUSTOMER, YOU WILL IMMEDIATELY GAIN THE ADVANTAGES OF THE REVISED CONTRACT SINCE BFI WILL NOT ENFORCE ANY PROVISION IN YOUR CONTRACT IN ANY MANNER INCONSISTENT WITH ONE OF THE NEW TERMS OFFERED ABOVE. THERE IS, THEREFORE, NO NEED TO SIGN A REVISED CONTRACT AT THIS TIME. HOWEVER, IF YOU WOULD LIKE TO ENTER A NEW CONTRACT IN THE MEANTIME, PLEASE SEND A LETTER TO [insert name and address] AND WE WILL CONTACT YOU.

Thank you for your attention.

EXHIBIT B